Options with the FCC at some time, but I don't remember when I did it. I may have done it when I did Buzz because I wasn't familiar with that number.

Q. The FRN number?

5

6

7

8

9

10

16

17

18

- A. Correct. I think somebody actually asked us for it when I was completing a contract or filling something out. And that's why I went in and did it. I didn't know you needed to do it before that time.
- Q. The next document is dated June 21.

  It's Bate Stamp 00982 and it carries over to

  00983. There are two aspects to the document.

  The first aspect is the typewritten aspect. What

  is that all about?
  - A. This is basically a report where the author is saying that I should have written a report so that somebody investigated what had happened.
- Q. And who is the somebody who is claiming you should have written the report?

```
1
           Α.
                 Based on the way it's written, I would
 2
      say Gene Chill.
 3
           Ο.
                 Was the director of I&R at this point?
 4
           Α.
                 I think so. What happened is, someone
     probably asked me to take the call, this woman
 5
     was complaining. And I took a look to see if I
 6
     could find out who the rep was who had contacted
 7
     her so we could discipline that rep. Where it
 8
     went from there, I don't know. The definition of
10
     how and why a report is written is subjective, in
11
     my opinion. And I just didn't feel that it was
12
     necessary to write a report until I had all the
1.3
     facts on the issue.
14
                In terms of the response, it appears
15
     in the handwriting following the typing, is that
16
     the handwriting from you?
17
          Α.
                Yes.
18
          0.
                So you are responding to the matters
19
     raised in the typewritten portion?
20
          Α.
                Yes.
21
                Your response is basically saying
```

1 what? 2 Α. It's basically saying that I didn't 3 think a report needed to be written until I knew what was going on. 4 5 Q. Do you know what happened as a result of this back and forth between you and Mr. Chill? 6 7 Α. I turned it over to Mr. Chill because he put a lot of attention on it, so I thought he 8 would take care of it. 9 10 In terms of the matter that he was 0. 11 complaining about? 12 Α. Yes. I just gave it to him. And I 13 don't remember what happened with the woman. I think that we eventually identified the person 14 who had made the calls and dismissed her. 15 This is a digression of sorts, but 16 Q. what kind of relationship did you have with Mr. 17 Chill? 18 We really didn't have one. He came in 19 Α.

a few months before I left and I didn't care for

20

21

him very much.

Q. Any particular reason why?

- A. I just felt like he was hired to do a job he couldn't do. And he walked around and told everyone that he had a position instead of performing the duties thereof. The staff that he took over was my staff. He treated them all very poorly. I just didn't care for him very much.
- Q. In terms of concluding or finding that he treated your staff poorly, how did that opinion come to be formed?
- A. Well, he started everyday telling them that he was the vice-president and could do whatever he wanted. And he just treated them badly. He was constantly yelling at them. He had to have a meeting twice a day. He just treated his staff miserably. And I didn't have any appreciation for that, so I didn't care for him. He had personal issues with me because I held the job before he had it. And he -- a lot of interaction between us, he would tell me one thing and then say something else behind my back

```
1
     and to my friends and they would tell me.
 2
     was just a personal, just a childish
     back-and-forth thing. But I just didn't care for
 3
     him.
 4
                Did he have any direct authority over
 5
     you?
 6
          Α.
                No.
 7
                You were basically equivalent on the
 8
     corporate scheme of things?
 9
                I really just worked for Kurtis
10
     directly once I was corporate affairs. And he
11
     just didn't have any jurisdiction anywhere.
12
     would have been equivalent, I guess,
13
     authority-wise. But I was kind of off on my own
14
     by this time. So nobody really had any
15
     interaction with me except for Kurtis and Keanan.
16
                In terms of the executive council
17
          Ο.
     meetings, did there come a time when you stopped
18
     participating in those because of your change in
19
     status?
20
                      We hadn't had them for some
21
          Α.
                Yes.
```

time. Before my change in status, I don't think
we had had them for four or five months. But I
never attended another one after those.

- Q. After you were no longer the vice-president of administration, you stopped attending executive council meetings?
  - A. Correct.

4

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

- Q. And that would be because the head of corporate affairs was simply not a part of the executive council?
- A. That position didn't exist before I took it. And I wasn't invited. If you're not invited, you don't go.
  - Q. You didn't insist on going?
- A. No. They weren't that fun.
- Q. The next document I want to show you bears Bate Stamp Numbers 01021. It's dated June 23, 2002. This was a situation where we had purchased a small long distance company in Chicagoland that was a prepaid company that dealt mostly with Latin customers. And George Vasquez

```
1
     had been placed as the president or CEO of that
 2
     company. He was running it. And they had asked
 3
     me to make up a contract between the two
     companies, basically differentiating us and
 4
     paying for services back and forth.
 6
                Which two companies are we talking
 7
     about at this point?
                Phonoteindas (phonetic) or whatever it
 8
          Α.
     is.
 9
10
          Q.
                The Spanish --
11
          Α.
                Yes. And U.S. Bell. The request for
12
     what was to be on the contract changed
13
     constantly. Services that were going to be
14
     solicited changed constantly. I probably created
     five documents. None of them worked out.
15
     this time, I actually had a contract in George's
16
17
     hands. It took him a couple months to sign it
     and get it back to me.
18
19
          Q.
                Was George located in the same office
     or general area as you or was he physically
20
21
     someplace else?
```

- A. Physically in Chicago on 26th Street.
- Q. Okay.

- A. So we didn't see each other very much. I actually went up to get the contract signed on one occasion. He had been called out of the office. It was just a semantic thing where he missed me, I missed him. And there was disagreement in general on what fees were going to be paid for what services between George and Kurtis that had not been sorted out. I was kind of in the middle of it. But they did eventually get a contract signed. Which I don't think they followed, but they did get it signed.
  - Q. What is Keanan's concern here then?
- I think Keanan's concern is that the Α. That we know that companies are differentiated. U.S. Bell or whatever other number of companies is not the Spanish company. Just in case, let's say, the Spanish had some kind of financial fall back or whatever, you didn't want it to fall over onto the other companies.

```
1
          Ο.
                Am I to understand, from the way this
 2
     report is written, that Keanan had a problem with
 3
     the absence of a contract at this point in time?
 4
          Α.
                He's saying that we should have had
     the contract completed by now.
 5
 6
          0.
                In a sense, he's blaming both of you?
 7
          Α.
                Yes. I think that he and I had
 8
     discussed it and I told him that I had gotten a
 9
     contract to George. George hadn't returned it to
     me. And he said, "Well, it's your responsibility
10
11
     to get it back." So he wrote us both up.
                Did you have any -- was there any
12
13
     subsequent discussion between yourself and Keanan
14
     about this report?
                No. I think I just -- I said, "I'll
15
16
     try to get it from George." But George was
17
     running his own company, he was very busy.
18
     really did not have any -- you know, I couldn't
     call George and say, "Get your butt in here today
19
20
     or else." I didn't have the authority to do so.
21
     Keanan did, but he wouldn't make the call.
```

told him "I'll do what I can, but I'm not going to get in the car and chase the guy around." He knows he has the agreement and he's got to bring it in. And eventually, he did.

- Q. From what you just said and some other things that I've heard, it strikes me that there is a certain amount of passive-aggressive behavior going on here in terms of the interaction between yourself and Keanan.
  - A. I'm not a psychiatrist.
- Q. Okay. Maybe I could find another way of putting that. You seem to be telling me that there were times when Keanan knew certain things. For example, just that there was no contract yet between U.S. Bell/Buzz, whatever it's supposed to be, and this Phonotiendas (phonetic). And that rather than taking some action himself, he would expect other people to act.
- A. I think the proper description would be that he changed his mind a lot. And one day he would be working on something. And the next

day, he would want someone else to do so. So I was usually the person who was held accountable for doing so because he knew that at some point, I would get it done. So it was -- our relationship was different the last six months or so that I was with the company. You'll probably find in there, if I have notes from Keanan, one day where I have 15 notes.

Q. "Notes," meaning what?

A. Just messages like this or "Hey Bill, can you get this done, can you get that done."

He would have has concentration on something else for long periods of time. And then he would come in and have a whole day where he concentrated on me. And I would get hammered on that day. So this was a -- just in the two months before this was written, he and I had a discussion. And he said, "Write the contract. I'll drive it up there to George because I go to Chicago a couple times a week. And I'll get him to sign it." And two months later, he's writing me up for not

```
having contract signed. So I had to adjust to,
 1
 2
     you know, whatever was going on.
 3
          ο.
                To your knowledge, could Keanan have
     ordered George to sign it?
 5
          Α.
                Absolutely.
 6
          Q.
                Could Kurtis have ordered George to
 7
     sign it?
 8
          Α.
                Yes.
 9
          Q.
                You couldn't?
10
          Α.
                I didn't have the authority to do so.
11
          Q.
                You were essentially George's equal?
12
          Α.
                I would say so. We didn't work for
     the same company. I did not have any authority
13
     over him. I guess we would be equals, but we
14
     just didn't work for the same company. And
15
16
     Kurtis and Keanan really were the guys who had
17
     the authority.
18
              The next document I want to show you
19
     is a -- it's Bate Stamp 01031.
20
          Α.
                It's an allocation.
                Is the information on it accurate so
21
          Q.
```

far as you know?

2.0

A. Yes. And it basically was a guide for us to know that we needed people hired for these positions. And, you know, figure out what the qualifications are. Based on what our income was coming in, sometimes we would have one position filled and not another. And these positions that have HFA, that stands for help from above, meaning, the boss of that position is doing the job. So we want to have it filled.

- Q. That's was HFA is?
- A. Yes. The other ones where it asks for 40 long distance sales reps, ISR is inside sales representative. They are just looking for us and for personnel to get -- "This is how many positions I want filled. Get bodies in there."

  And it also defined for them clearly what George was doing at the time. We had people in the building interacting with Kurtis and Keanan, but not necessarily the rest of the staff. So we wouldn't know what their exact title was. This

1 | clearly defined it for everybody.

- Q. And so because this concerns December, 2001 and the first quarter of 2002, that's why you're still listed there as VPA?
  - A. Correct.

- Q. And in terms of George Vasquez, it appears that he's director of R & D?
- A. Research and development. We had that position -- the fourth quarter of December, 2001 is when we purchased Phonoteindas, ATS Services was another name for the company. And I believe we did it October or November of that year. And shortly after this, I'm guessing the first quarter of the next year, Kurtis actually put George in charge of that company.

George is a Spanish-speaking person who had been a manager with us for a long time.

I think he felt like he could go up and interact with the customer. George had a lot of experience in provisioning and getting customers on-line. And we had some problems with that,

```
1
     that needed to be handled from their office in
     Chicago. So George was a good candidate to go up
 2
     there and run it.
 3
 4
          Ο.
                The document I want to show you next
 5
     is Bate Stamp 00711. The date is 6-26-02.
                This was when I discovered the tax
 6
          Α.
     that needed to be filled out and sent a note to
 7
     Kurtis to inform him.
 9
          Q.
                By "the tax," you're referring to the
     Federal Universal Service?
10
11
          Α.
                Correct.
12
          Q.
                How is it that you came to find that
13
     out?
                The form -- Global requested the form.
14
          Α.
     So I went on the FCC website and found the form,
15
     found the tax. And then derived that we had not
16
17
     been paying it.
                And so you informed Kurtis and Keanan?
18
          Ο.
          Α.
                Yes.
19
20
                What was the reaction?
          Q.
21
          Α.
                Not very positive. We sat down after
```

```
1
     Kurtis -- I think Kurtis was on vacation when I
 2
     actually gave them the note. And when he got
     back, we sat down. He asked me if I was sure
 3
     that this was something that we should be doing.
 4
 5
     I said I was pretty sure, but we could probably
 6
     contact somebody who is in the industry who is
     either an attorney or an accountant and they
 7
 8
     could give us more information. And then we
     would need to register for it and start to pay
10
     it. He said, "What we'll do is, next quarter,
     we'll budget for it. We'll contact the FCC and
11
     try to work out some kind of payment plan to pay
12
13
     it back."
14
          0.
                Do you know whether or not that
15
     happened?
16
          Α.
                No.
17
          0.
                In terms of the note that appears on
18
     the bottom here, who is that directed to and who
     is it done by?
19
20
                Written to Gene Chill from Kurtis.
          A.
21
                The little notation at the start is a
          Ο.
```

G?

A. G. It would have been sent to Gene because he was director of I&R. He would have investigated why we didn't know this tax was due.

- Q. In terms of the -- so cc to division

  I&R, that means that this document is supposed to

  go to Mr. Chill as well?
- A. What he's trying to do is, basically, without going and writing a report on his own, he's dispatching it to Gene to tell him to find out why this is happening.
- Q. Did you have any conversations with Gene afterwards on this topic?
- A. Yes. He came in and asked. And I told him that I didn't know about the tax when we initially got set up. I don't know if the tax existed or if we just weren't set up for it.

  This was the first that I've ever heard of it.
- Q. In terms of whether there was knowledge about the tax existing, we've seen telephone bills from the company to customers as

```
early as April of 2002. So several months before
 1
 2
     this where there is included on the bill a USF
 3
     charge of $3.75. Were you aware that such a
 4
     charge had been proposed?
 5
          Α.
                Yes.
                And can you tell me how that charge
 6
          Q.
 7
     came to appear on bills sent to Business Options'
 8
     customers?
 9
          Α.
                How it came to be -- I know that it
10
     was -- the amount was -- I don't know how the
11
     amount was derived, but I know that we billed it
     because it was something that was mandated that
12
     we bill them. And we were paying the USF fee to
13
14
     all the states, for the states that asked for it.
15
     And my understanding was that eventually we would
16
     be filling out reports for every state and
17
     sending it in. And some states were just behind
18
     on the process.
19
```

- Q. Do you have any knowledge as to how the amount of \$3.75 came to be derived?
- 21 A. I know we had discussions about that.

I think that it had to do with -- something about 1 it was the maximum allowable amount or something 2 3 like that. But we had several discussions. 4 There was another fee, a PIXI (phonetic) fee 5 previously and that fee was no longer allowed. 6 So we took what we were charging for the USF and the PIXI and put it together. And we billed it to our billing clearinghouse. And they gave us 8 9 approval to bill it. So it was some kind of 10 formula like that. Do you know how the money was 11 Q. accounted for once it came into the company in 12 terms of what happened to it? 13 14 No. I don't really know how it was all accounted for. All I know is that so much 15 money was made available to me so I could do the 16 USF reports and have checks sent out each month. 17 So from your understanding, the basic 18 idea was that the amount being billed would be 19 20 sufficient to allow you to pay whatever USF fees 21 the company owed?

1 Α. Correct. 2 Q. And so in terms of Federal USF, what you're telling me is that you did not have 3 4 knowledge that such was possibly owed until June 5 of 2002? 6 Α. Correct. I didn't know that there was 7 such a form or tax until I actually went on the 8 internet to look. And that's when I figured it 9 out. 10 Q. This is Bate Stamp Numbers 00716. Ιt 11 bears a date of July 5, 2002. It appears to be from Kurtis. 12 13 Α. Uh-huh. 14 And it is directed to ethics. Q. 15 Α. Uh-huh. 16 And what is that? 0. 17 Α. Ethics is a part of inspections and 18 reports. 19 Q. What is it that Kurtis is saying here? 20 He's saying it's my responsibility Α. 21 that we were not paying the tax.

```
Q. Given the date, July 5, 2002, was this about the time that Kurtis actually became aware, to your knowledge, that Federal USF may have been due?

A. Yes. To my knowledge, he didn't know
```

- A. Yes. To my knowledge, he didn't know anything about it until I sent him the previous note.
- Q. Do you know what, if anything, Kurtis did as a consequence of attaining that knowledge?
- A. No. I know that we had a couple discussions about it. And what he told me was that it was not budgeted to pay this quarter.

  And what we were going to do was sit down and figure out how to budget it next quarter. We were going to contact our attorney and then we were going to contact the FCC. We were going to start paying it at that point. We were going to try to work out a back-payment plan so we could come up to date.
- Q. Do you know whether or not he did that?

A. I have no idea.

- Q. Did there come a time when you actually prepared a form, FCC form 499-A, with respect to Buzz Telecom, U.S. Bell and/or Business Options?
- A. I'm sure that I did one for Buzz

  Telecom. I don't know if I did one for U.S.

  Bell/Business Options. I think that I registered

  them all at the same time. I think I did all

  three the same day. If I did U.S. Bell at all.
- Q. What we're aware of is a form that was dated, I believe, in early October of 2002. I just don't have the form in front of me right now for Buzz Telecom.
- A. Okay. I'm about 90 percent sure that I did do it for Buzz to make sure that Buzz was -- its legal rudiments were in from day one. If I did -- I doubt that I did -- I think I registered Business Options, but I don't think I filled out any forms for Business Options. Once Kurtis told me we were going to get our attorney

```
involved, I thought I'd leave it to a
professional who could probably do it better than
I could.
          There were -- Buzz Telecom were zero
numbers and Business Options would have been big
numbers comparatively.
     Q.
           Counsel for Buzz, Business Options and
Avatar and everybody else under the sun has
kindly given us to look at what appears to be a
form 499-A, FCC form 499-A, for Buzz Telecom.
     Α.
           That's my handwriting.
           To your understanding, what period of
     Q.
time is meant to be covered by this report that
when you get to the end, I believe it will
reflect a signature and a date.
     Α.
           Uh-huh.
           And that signature is yours?
     Q.
     Α.
           My signature. And the date is October
23rd, 2002.
           What is the period of time, to your
     Q.
understanding, that is meant to be covered by
```

2

3

4

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19

20

21

this report?

- A. I would guess it's July 1st through
  September 30th of 2002, that quarter.
  - Q. Of 2002?
  - A. Yes.

- Q. Directing your attention to the first page, it's -- I'm looking at it from some distance. But in terms of my memory, the form itself appears to be due on April 1?
  - A. Yes.
- Q. April 1 of 2002, which would suggest that it could not possibly be for the period of time that you remember. So perhaps with that in front of you, it may help you remember what period of time the form was supposed to cover.
- A. Buzz Telecom wasn't incorporation until early to mid 2002. And I think what I wanted to do was just get an initial report in so it was on the record. So then we could start doing the annual reporting. There was some kind of quarterly reporting due. And I don't remember the details of it, but I wanted to make sure I

```
got a report in and on file as soon as I could
     because I was leaving. I left the company a week
 2
     after this. And I wanted to make sure that there
 3
 4
     was something in because I told Kurtis that I
     would get the legal rudiments for Buzz Telecom
 5
     on-line. So I wanted to make sure I got that.
 6
     My understanding is that it was reported
 7
     quarterly. I may have misunderstood it when I
 8
     read through the information.
10
                MR. HAWA: Can I ask a question so we
11
     can shed some light on this?
12
                MR. SHOOK: Sure.
13
                MR. HAWA: Are you familiar with a
     form 499-Q?
14
15
                THE WITNESS: That's the quarterly
16
     report.
                MR. HAWA: 499-A, the annual report,
17
18
     is due April 1st. And 499-Q is due quarterly.
19
                THE WITNESS: It may have been just my
20
     misunderstanding. Or I just did this -- I don't
21
           But I had the understanding that it had to
     know.
```